



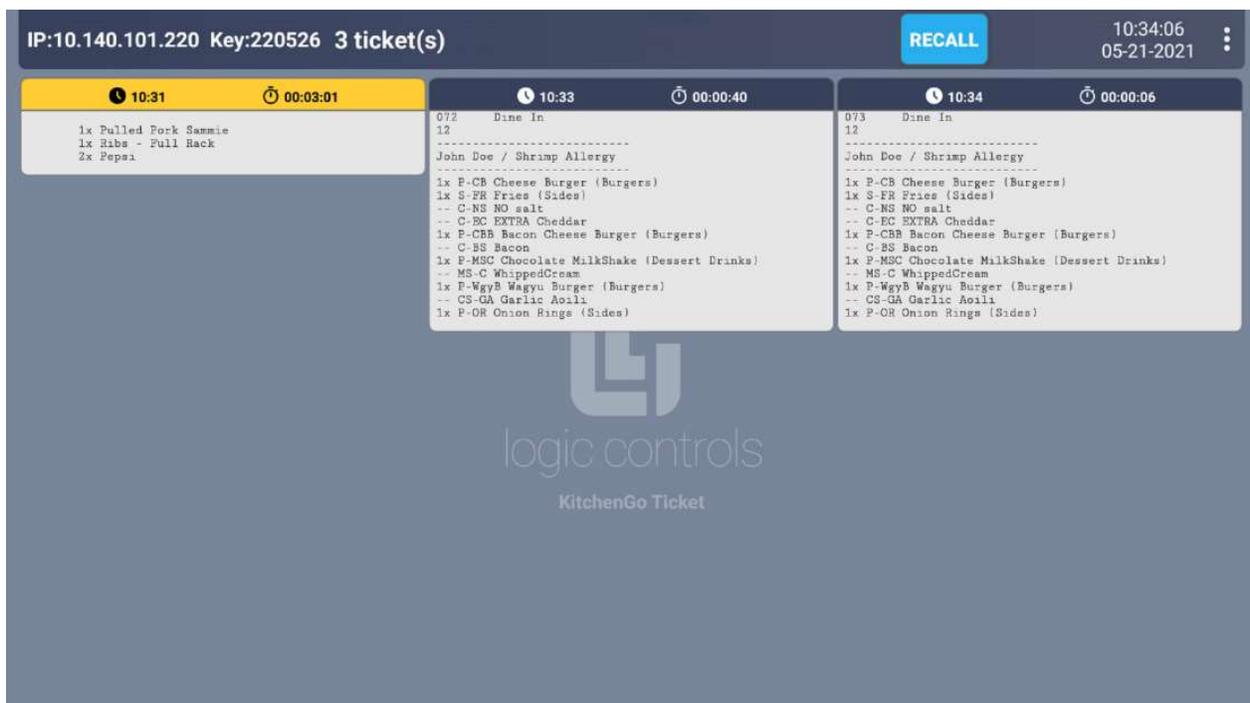
Kitchen Go Ticket Manual

Please consult the installation guide to set up KitchenGO ticket.

Please note that TICKET can only be used with Logic Control devices to register and use the app.

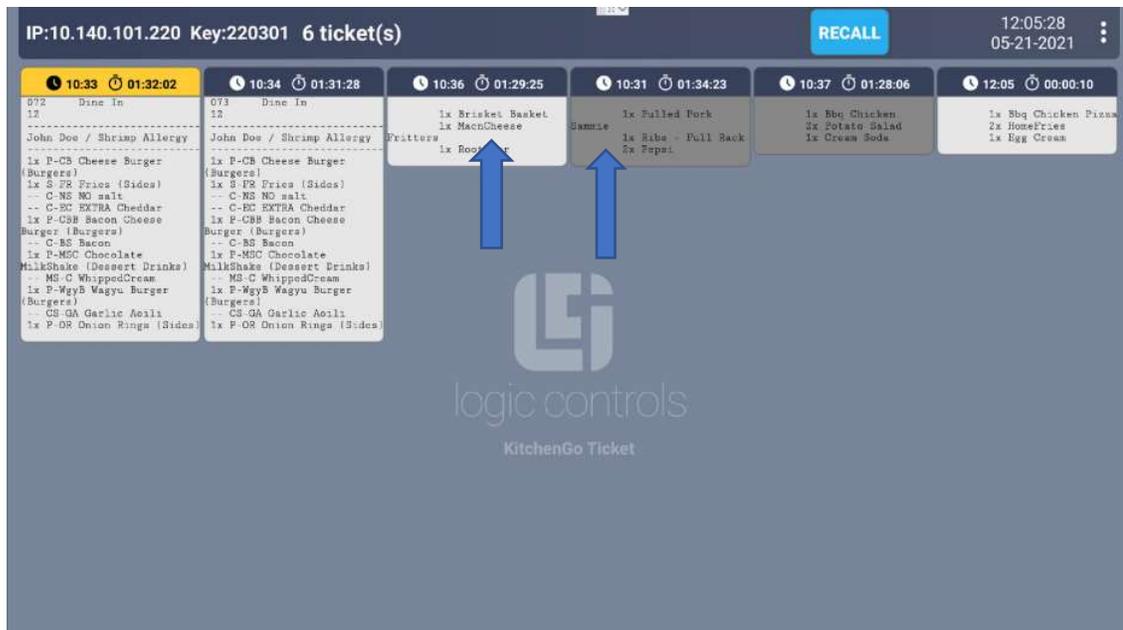
Order Screen

- Where orders sent to the KDS will appear.
- Depending on the settings, a max of 3 to 6 orders can be viewed on the screen at one time.



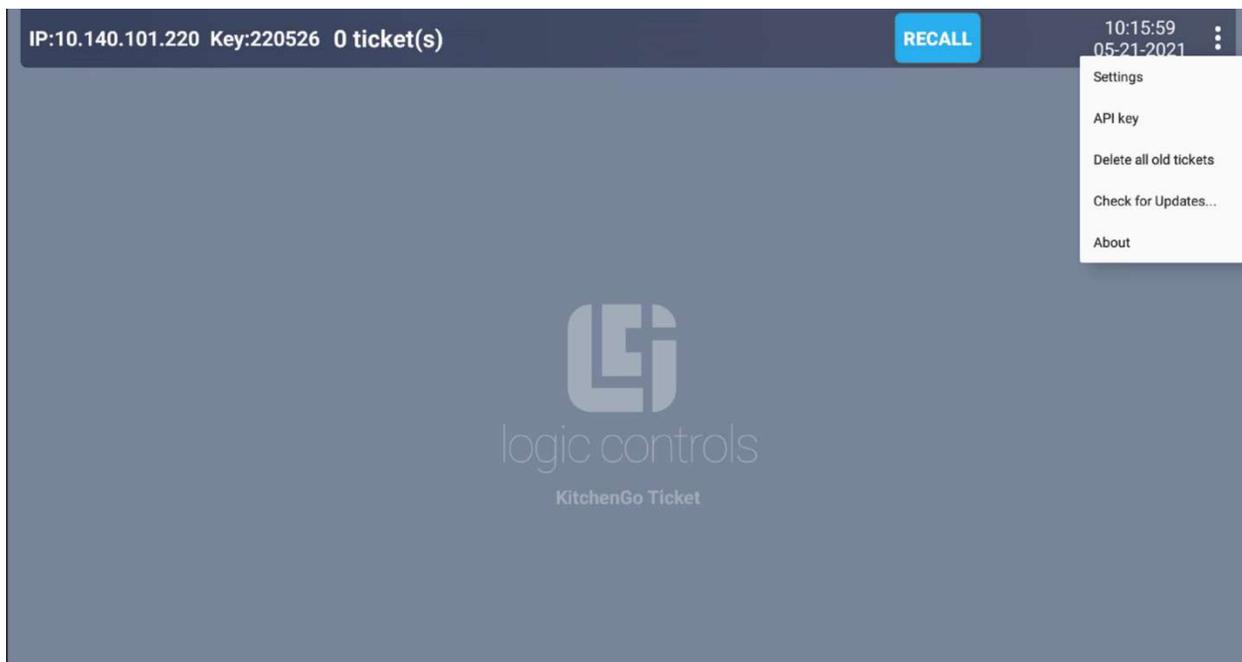
- Should the user have additional orders than what is currently shown on the screen, they will need to swipe right to left to view the other orders.
- The total number of orders is shown on the top left portion of the screen.

Recalling an Order



- Orders that have been bumped can be recalled by selecting the RECALL button at the top right portion of the screen.
- This will return the last order that was bumped back onto the screen with a gray background color to indicate it was recalled.

KDS Menu



Click on the  to access the settings function of the KDS.

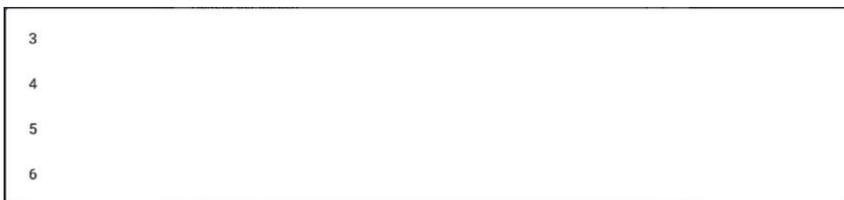
Settings



- From the settings window the user can enable and make use of a set of features that Ticket comes with.

Tickets per screen:

- Users can select how many tickets may occupy the screen at a given moment based on a predetermined amount of 3, 4, 5, or 6.



A screenshot of a selection menu with a white background and a thin black border. The menu contains four options: '3', '4', '5', and '6', listed vertically from top to bottom. The '4' option is highlighted with a light blue background.

Print after bump:



A screenshot of a configuration form with a white background and a thin black border. The form contains the following text: 'Print after bump:' followed by 'IP address: E.g. 192.168.1.120' and 'Port: E.g. 9100'. The IP address and port fields are underlined.

- A supported network printer can be configured to print out receipt of a ticket that was bumped by entering the printer's IP address and the port it's using.
- Likewise, this feature can be used to setup a second station to receive the order after being bumped from its initial station by entering the stations IP address and port.
- **Note:** Please make sure the printer supports Epson print commands.

Auto Clear Orders:

- When enabled all orders will be removed from the screen at a set time which can be changed from the “Time to clear the orders” option.



Time to clear orders:

- Determines what time orders are cleared from the screen automatically.

Quit App:

- Selecting this will close the app and return to the Android home screen.

Discard:

- Select to exit settings without saving changes or restarting the app.

Save:

- Select to save any changes to the settings. This will restart the app.

API KEY

A screenshot of a dialog box with a white background and a thin black border. The top section contains a long alphanumeric string: "670d9b91fb3e84653c228872e8e0c603c01af9d743eb124fcb09cba9f0a10703". Below this string are two buttons: "Cancel" on the left and "Copy" on the right.

670d9b91fb3e84653c228872e8e0c603c01af9d743eb124fcb09cba9f0a10703

Cancel Copy

- If planning to use our API to receive orders, an API key is required to receive them.
- For more information on our API please refer to:
<https://logiccontrols.docs.apiary.io/#>

DELETE OLD TICKETS

A screenshot of a confirmation dialog box with a white background and a thin black border. The text inside reads: "Delete all old tickets" followed by "Are you sure? App will be restarted." in a smaller font. At the bottom right corner, there are two buttons: "NO" and "YES".

Delete all old tickets

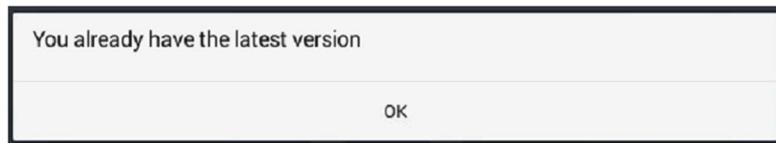
Are you sure? App will be restarted.

NO YES

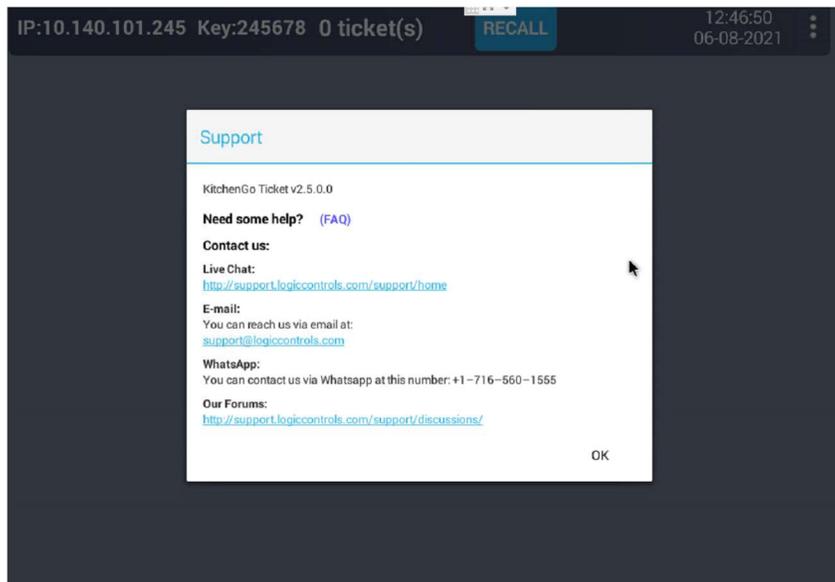
- Used to delete tickets that have been bumped or that are currently on the order screen.
- **Note:** Deleted tickets cannot be recalled.

CHECK FOR UPDATES

- Select to check for new version of Application and update.
- If no new version is available, you will receive the prompt below.



ABOUT



- From this option you can check the current version of the software running, Access the general FAQ, and select the link to contact us via our website.
- <https://logiccontrols.com/contact/>