

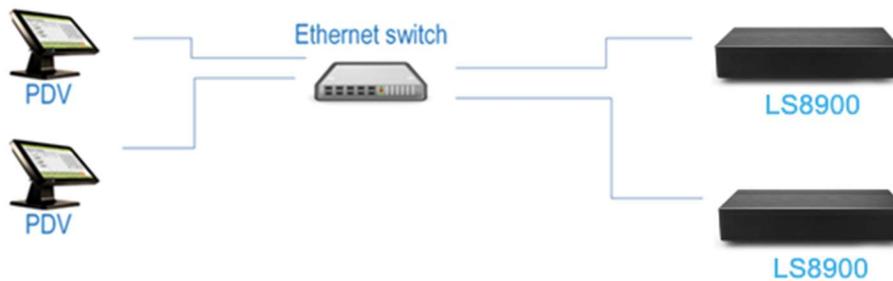


KitchenGo Ticket
Installation



KitchenGo Ticket – Installation

1st Step – Connect Devices

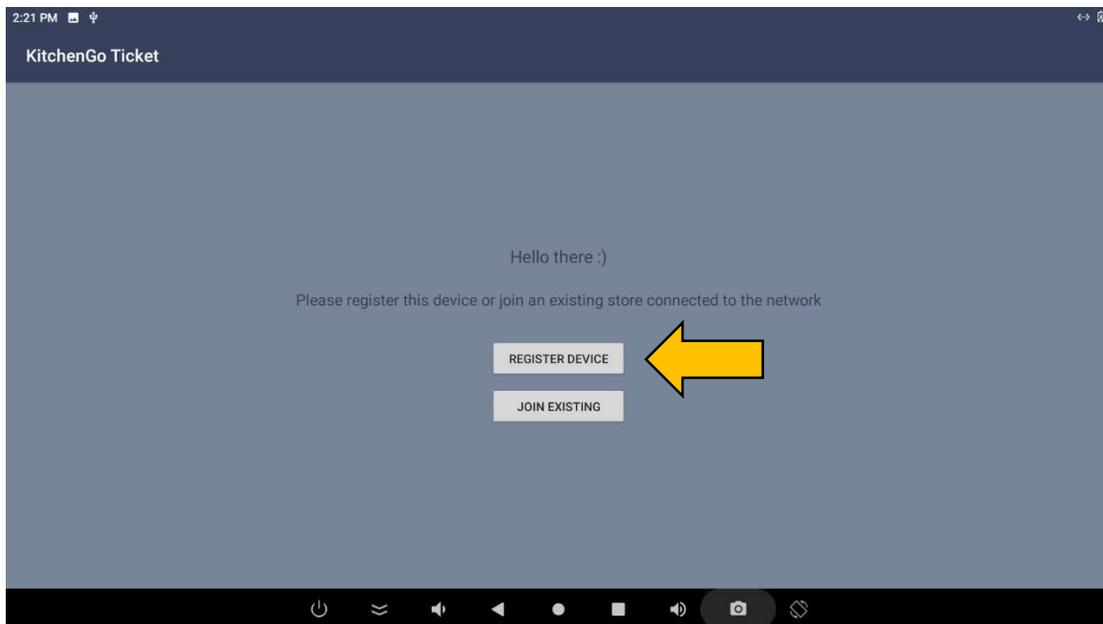


- A** - Ethernet Port (Gigabit)
- B** - HDMI Port (Monitor)
- C** - USB/Bumpbar
- D** - Power port(USB Type C)
- E** - On/Off button
- F** - USB Type C
- G** - USB 0
- H** - USB 1

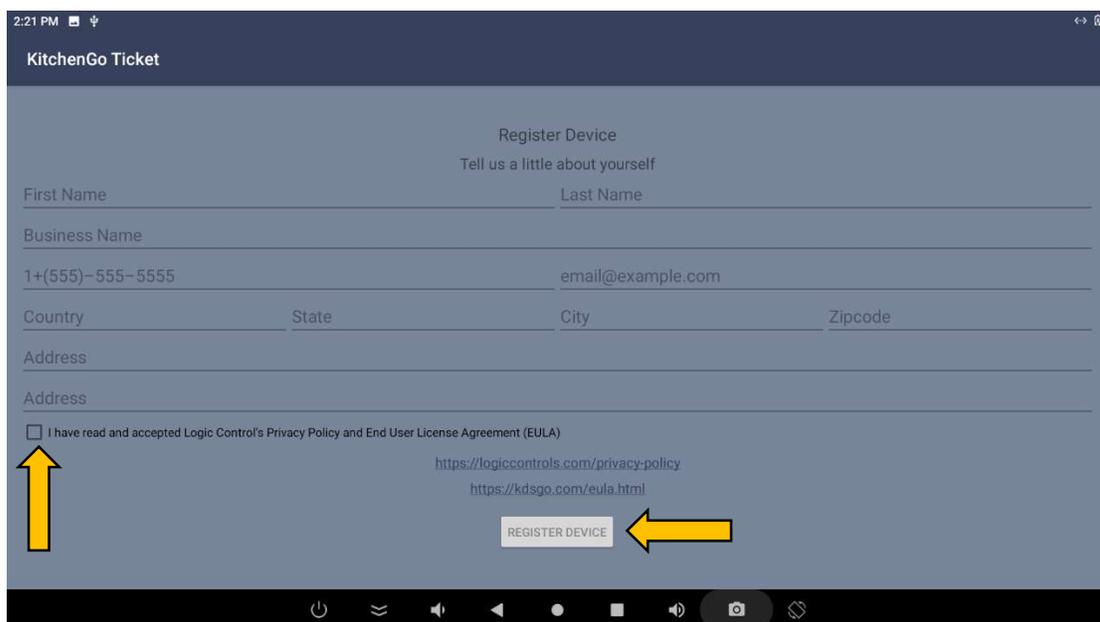
2nd Step – Registering The Device

2.1 – Registering the 1st Station

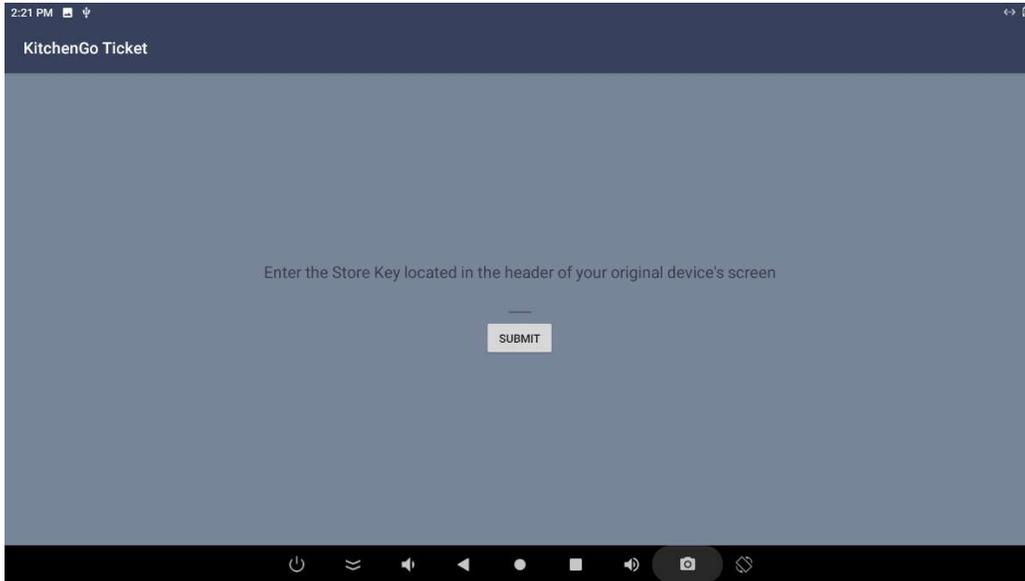
Turn on the **LS-8900** or **9550-A** and launch the Ticket application. Select **“REGISTER DEVICE”**. If you have already registered **KITCHENGO TICKET** on another machine using the same network, go to step 2.2 below.



Fill out all of the fields present on the Registration Screen, double check the email address is correct and Select the EULA checkbox and select **“Register Device”**

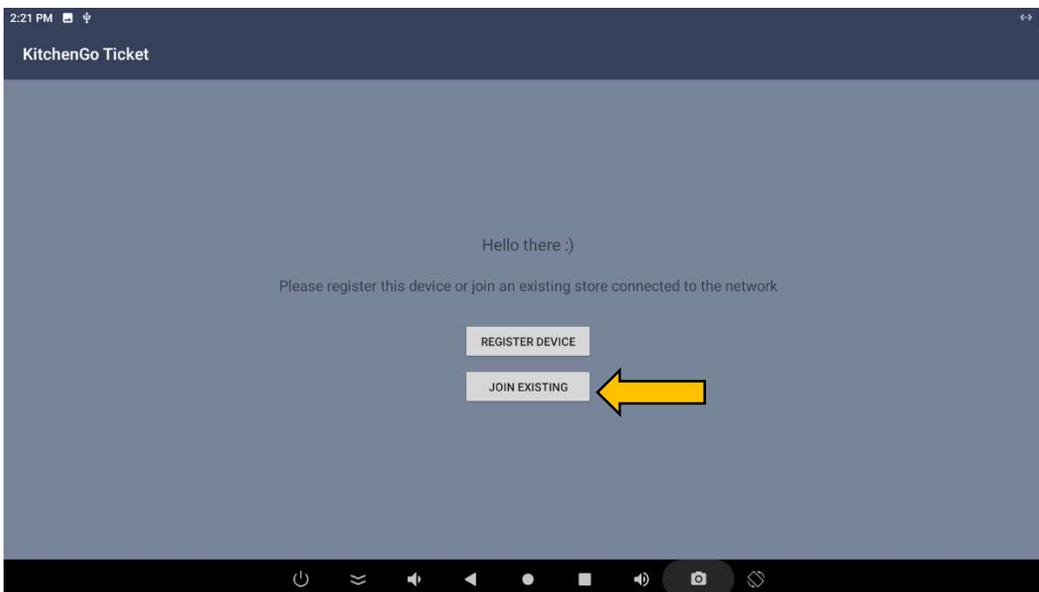


Once Registered a confirmation email will be sent using the email address that was provided at registration. Enter the code provided to finish registration of the device. If you dont receive the email, check your spam or junk folders.

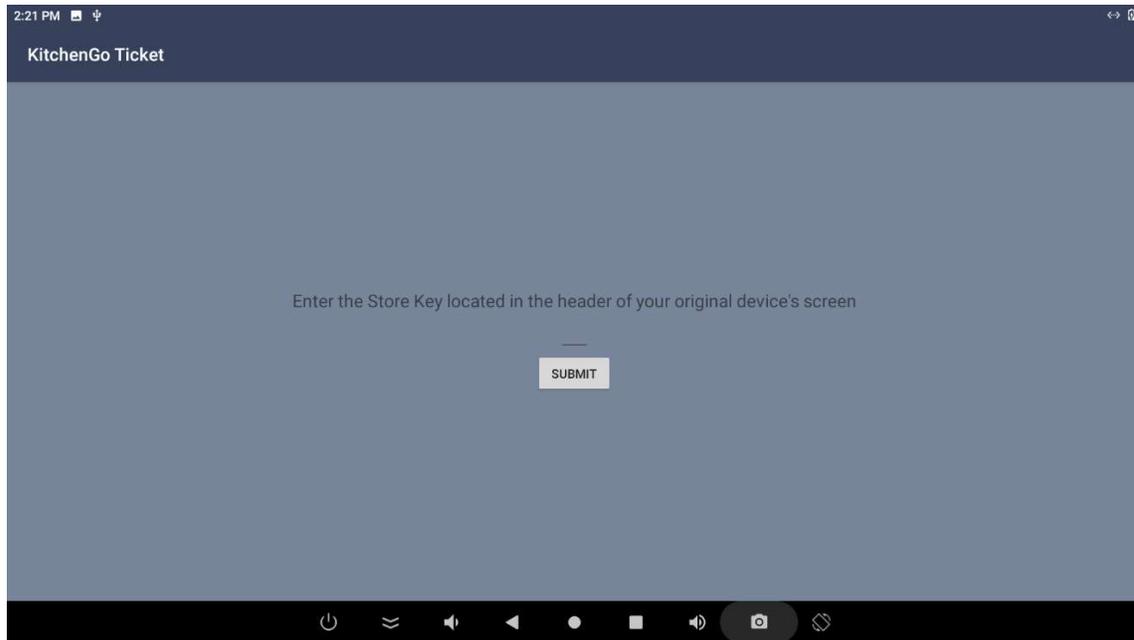


2.2 – Registering Additional Stations

To add an additional station on the same network run **KITCHENGO TICKET** on the new station and select **“JOIN EXISTING”**.



Next, enter the Store key found on the original device where KitchenGo Ticket was registered. The key will be located on the bottom right of the screen. On older versions prior to 2.7 you will find the key at the top left of the screen.



3rd Step – Static IP setup

The TICKET software communicates with POS software(s) via a **static or reserved IP** on the network.

1. To configure the units IP address you will need to go to the Android OS settings.
2. Select the three dots in the upper right corner for the app settings, then select **“settings”**, then **“quit app”**
3. Depending on the version of Android OS you are using the network settings may be accessed slightly different.

4. For Android 10, At the bottom of the screen press the  button.



5. Select “Settings”



6. Click on “Network and Internet”
7. Select “Ethernet”
8. Select “Ethernet IP Mode”
9. Click the “static” option
10. Enter your IP address settings
Example: 192.168.0.100

A screenshot of a network configuration interface. The title is "Ethernet". Below it are several input fields with labels and values: "IP address" with "192.168.1.128", "Gateway" with "192.168.1.1", "netmask" with "255.255.255.0", "DNS 1" with "8.8.8.8", and "DNS 2" with "8.8.4.4". At the bottom right, there are two buttons: "CANCEL" and "CONNECT".

11. Enter the IP address for the Gateway, Netmask, and DNS if needed.

Example:

- *Gateway: 192.168.100.1*
- *Netmask: 255.255.255.0*
- *DNS 1: 8.8.8.8*

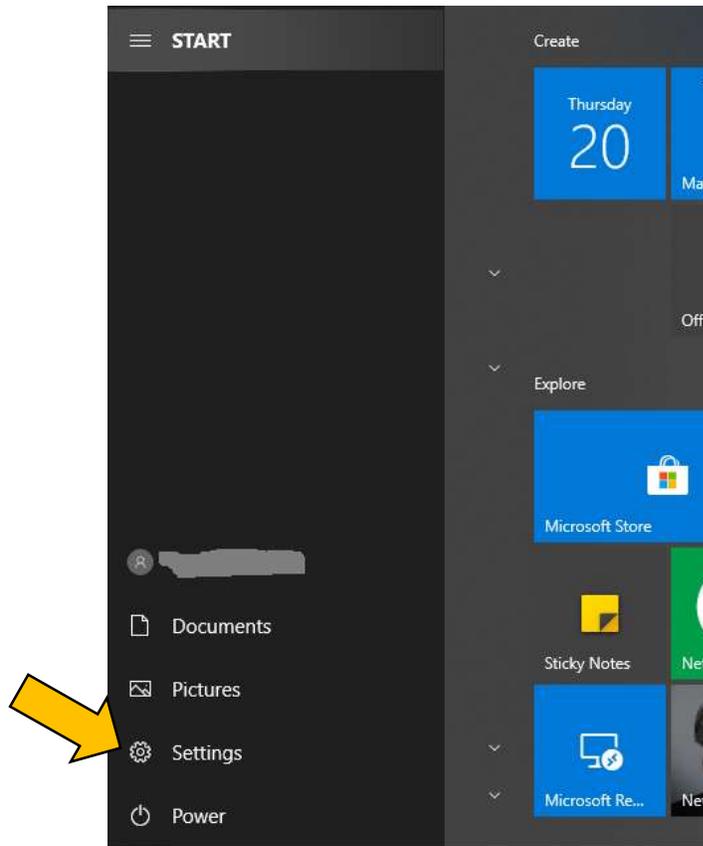
12. Click on “Connect” to save the ip configuration.
13. Alternatively, you can use the **DHCP** option if your IP address is reserved on your network. The goal is to be sure the IP address never changes for this device.
14. Return to the Main desktop screen and Launch KitchenGo Ticket.



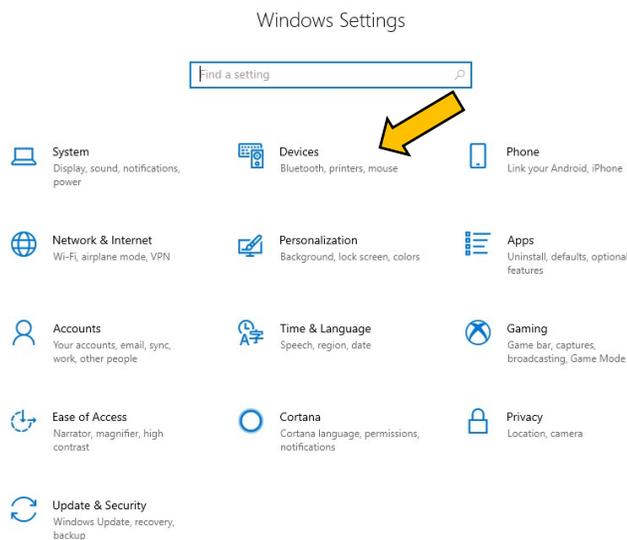
4th Step – KDS Station and POS Integration

This setup is done just like a configuration of a printer via tcp/ip.

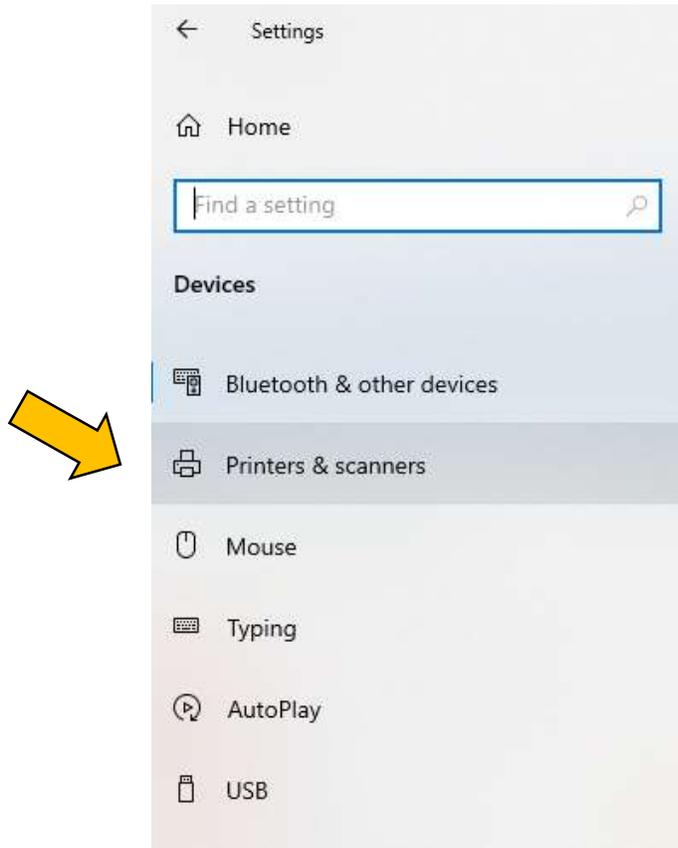
1. Click on “Start” and then “Settings”



2. Select “DEVICES”



Click on **“PRINTERS & SCANNERS”**

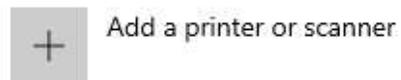


3. Click on **“ADD A PRINTER OR SCANNER”**

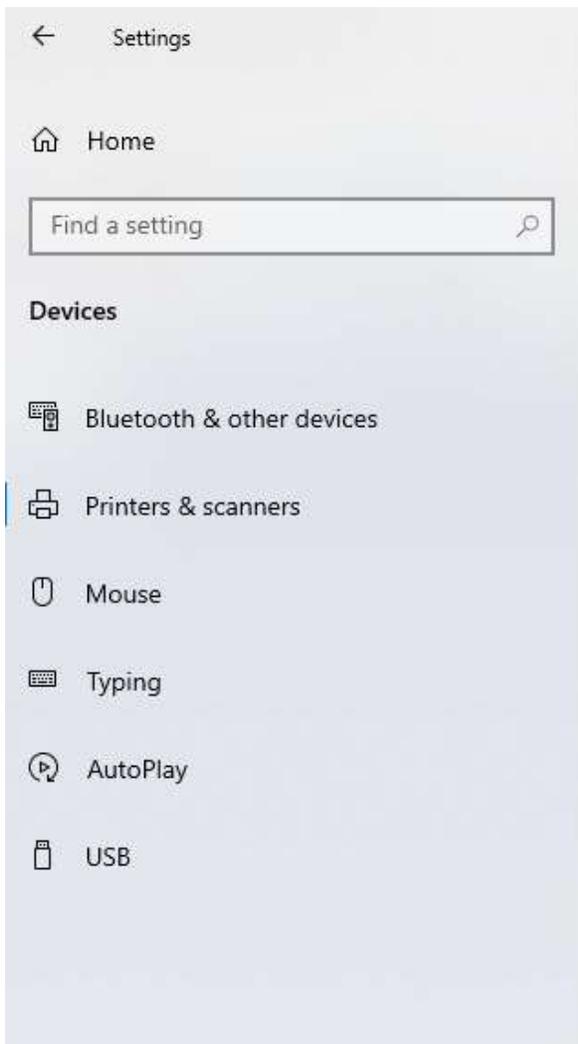


Printers & scanners

Add printers & scanners



4. Click on **“The Printer I want isn’t listed”**



Printers & scanners

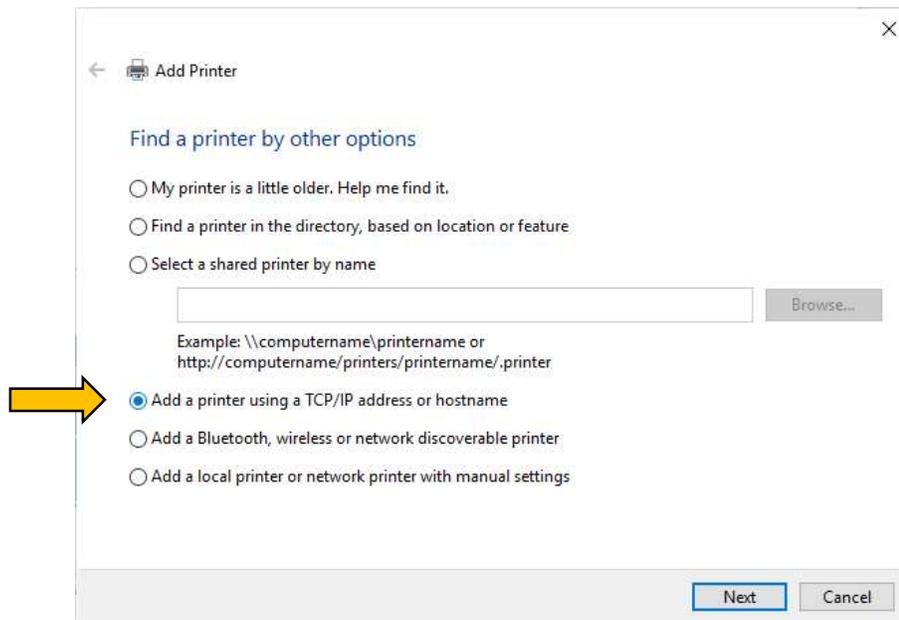
Add printers & scanners



[The printer that I want isn't listed](#)



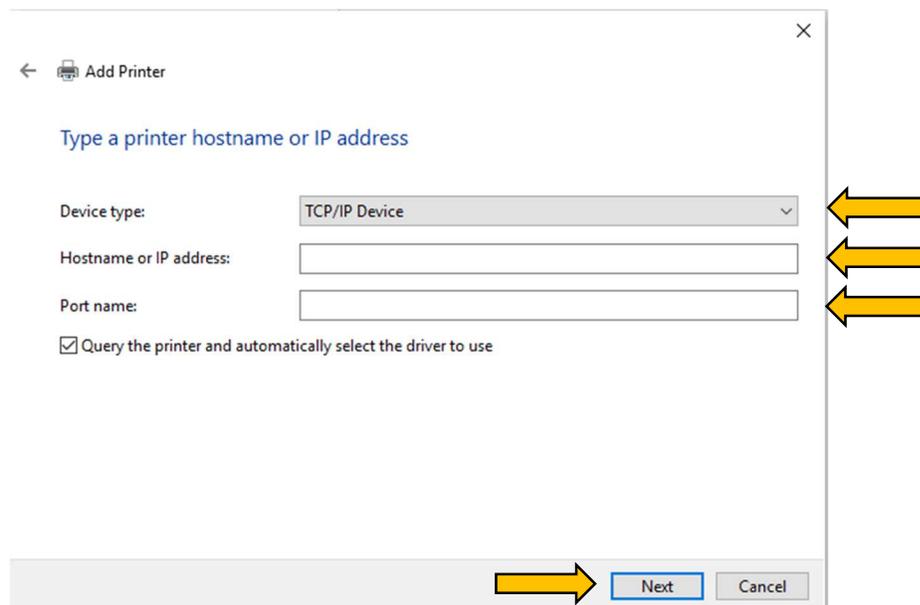
5. Select **“ADD A PRINTER USING A TCP/IP ADDRESS OR HOSTNAME”**



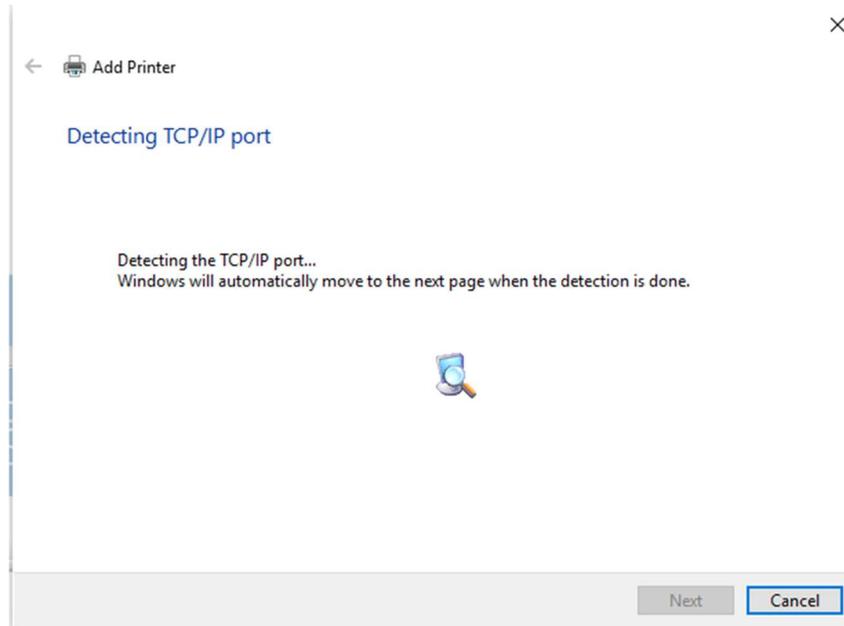
6. Change Device Type to **“TCP/IP Device”** and enter **“IP and Port credentials”** shown on ticket.

Example:

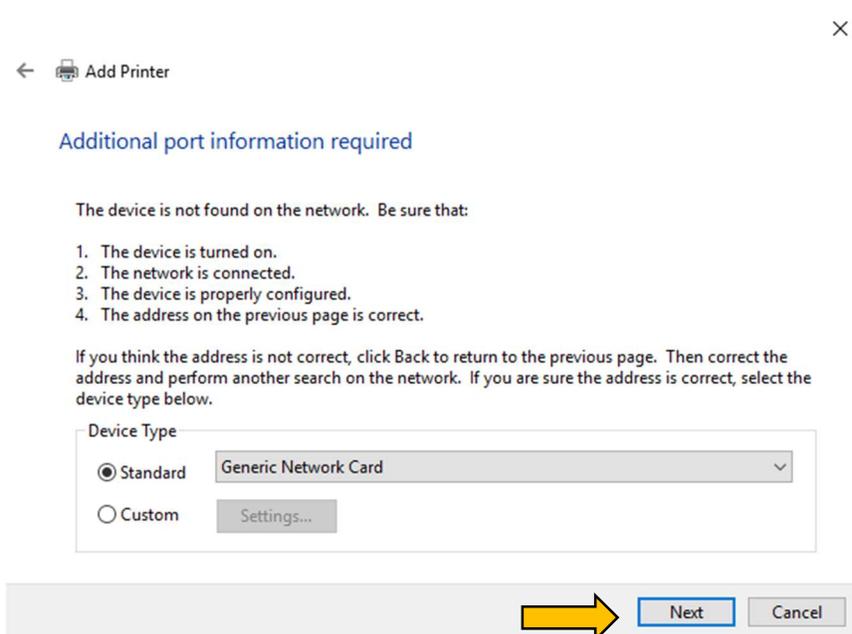
- Device type: TCP/IP Device
- IP address: 192.168.100.90
- Port name: 192.168.100.90



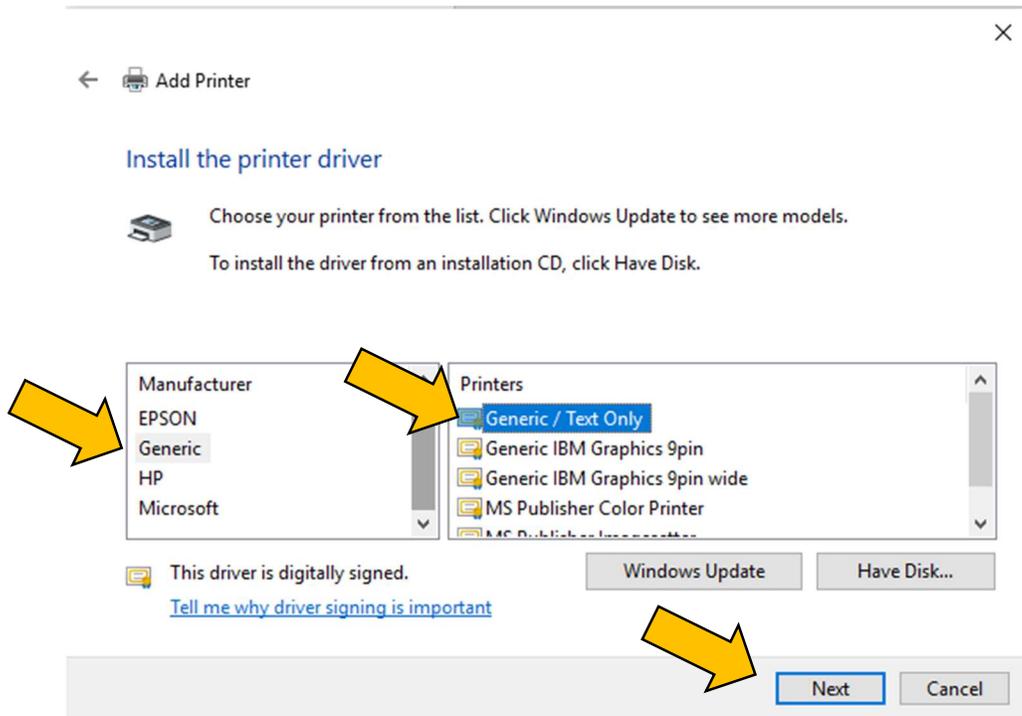
7. Wait for TCP/IP port to be detected.



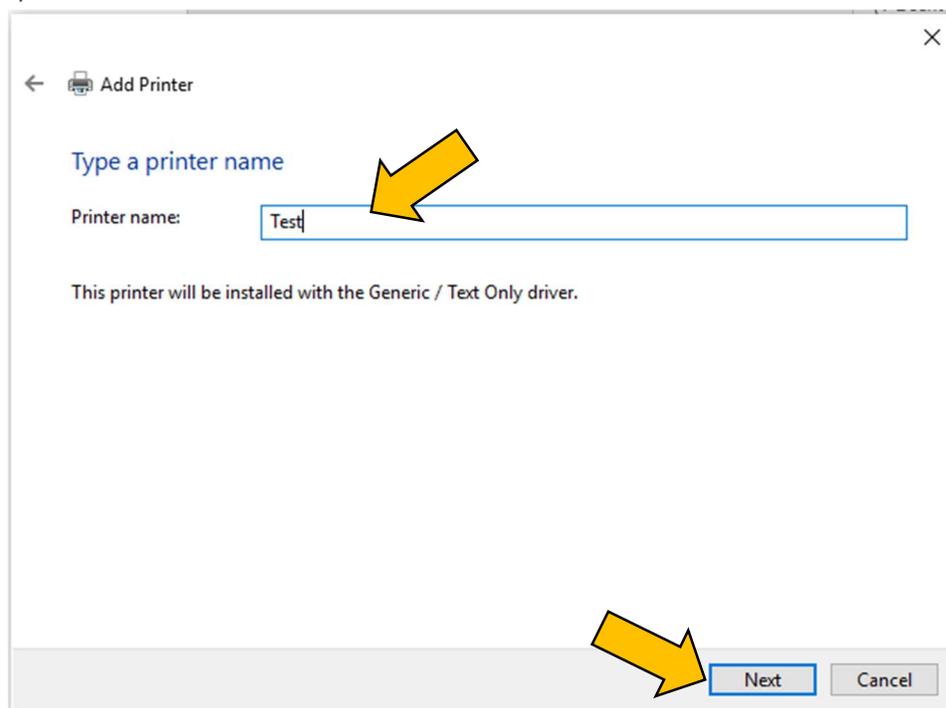
8. Click "NEXT"



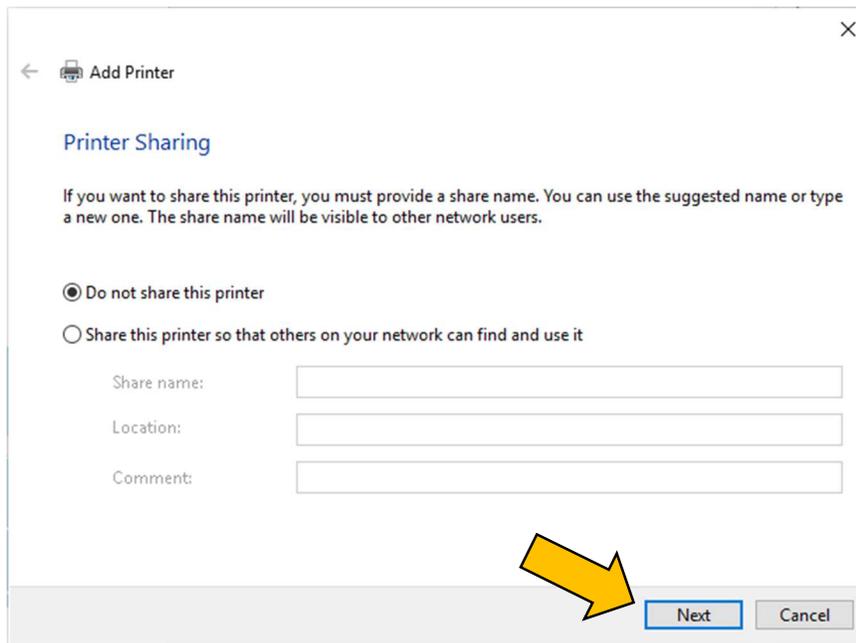
- Under Manufacturer select **“Generic”** and for Printers select **“Generic/Text Only”**, then click **“Next”**.



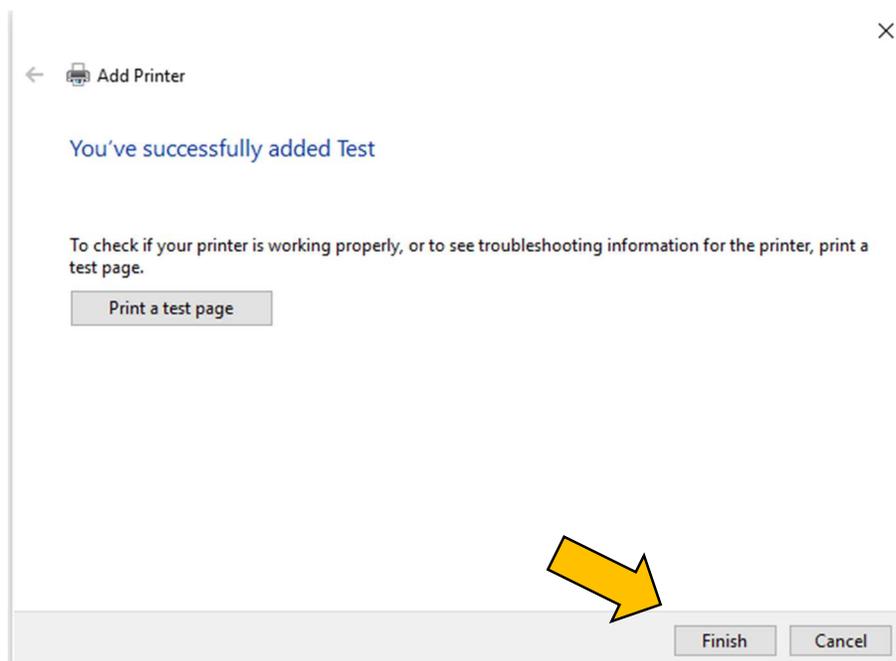
- Name the printer and click **“Next”**
Example: Test



11. Click on **“Next”**

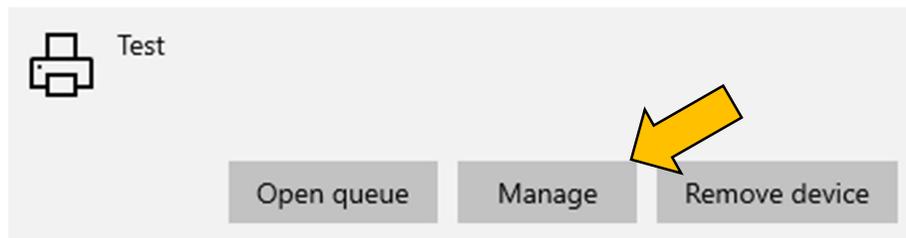


12. Click on **“Finish”** to finalize installation

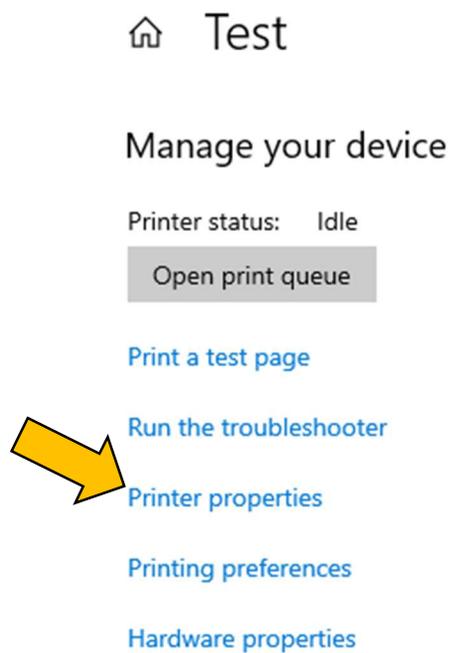


KitchenGo Ticket detects the end of an order by the paper cut command that normally happens at the end of each print. If the POS software doesn't automatically send this command, it must be manually configured in the printer's properties:

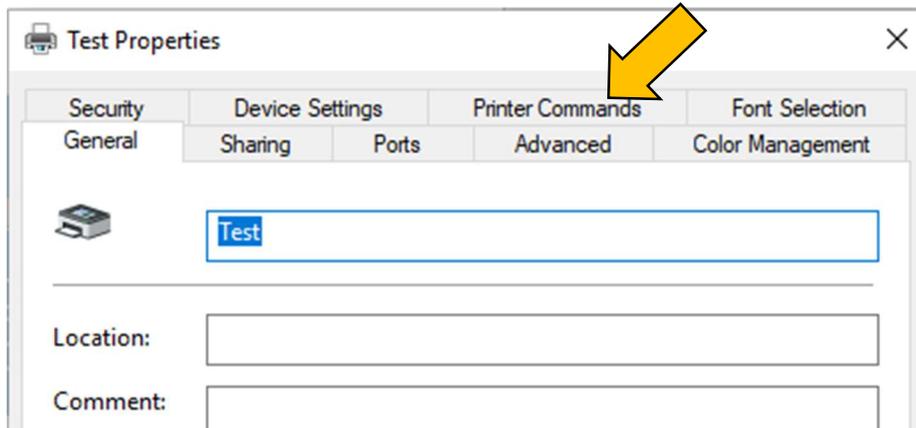
1. Go to **"Printers & Scanners"** (steps 1-3 above) and locate and select the printer you installed.
2. Click on **"Manage"**.



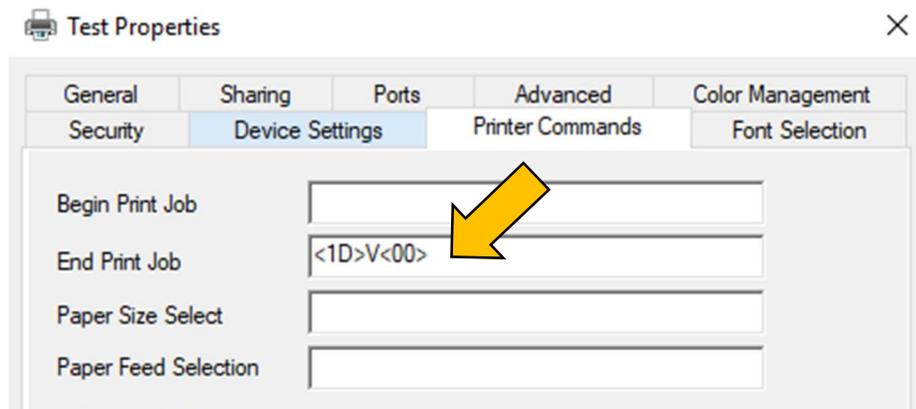
3. Click on **"Printer Properties"**.



4. Select **“Printer Commands”**



5. For **“End Print Job”** enter the following command **“<1D>V<00>”**.



6. Click on **“Apply”** and then **“OK”** to finish.

The KDS station is now ready for use!