

RELEASE NOTES

2.9.5.3

kitchen^{go}

DATE: JUNE 24, 2025
SUBJECT: SOFTWARE UPDATE 2.9.5.3

IMPORTANT: Please read before performing an update to 2.9.5.3.

- ❑ This version is NOT COMPATIBLE with Android 6 or earlier.
- ❑ If you upgrade from a version older than 2.9.4.9, it is recommended that you flush the application cache and data before running for the first time as some retained data may be incompatible with the update. If possible, uninstall the previous version first and then perform a clean install of the latest version.
- ❑ Version 2.9.5.3 and beyond has upgraded the functionality of the router database. If you make use of the router database for custom routing of items and condiments, it is highly recommended to do a clean installation of the latest version if upgrading from an older version. You can export your old database from the settings and re-import after upgrading.
- ❑ If on a secured network requiring firewall rules, please contact Logic Controls support for an updated IP Whitelist. The application has been upgraded to use DNS versus direct IP connections and requires additional settings.
- ❑ Running on an unmanaged- unrestricted network does not require the above network changes.
- ❑ Version 2.9.4.0 and up do not require a separate running router application, as the feature is now embedded in the main application.
- ❑ If you are upgrading from an older version, be sure to uninstall the older router app and migrate the settings to the new version included in the application. Multiple routers running will cause issues.

How to Update

Option 1

Software updates are available within KitchenGo Premium when using the following steps:



Or, upon logging back into the software or rebooting the device, you will see a pop-up prompt with the choice to download.

Option 2

Push the green update button in the device list in the web portal.

Option 3

Local updates are available by downloading the APK from the link below to your PC and using a flash drive to install the new APK into the device.

Option 4

Copy the link below into your Logic Controls HW browser and click update.

<https://logic-controls.s3.us-west-2.amazonaws.com/FTP/KDS/Android/Premium/2.9.5.3/KDS-prod-release-2.9.5.3.apk>



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KitchenGo Premium New Features :

Option to Clear Database Items

- Added a “trashcan” icon in the item database to provide the option of clearing all the database items. A “please type DELETE” prompt prevents accidental deletion.

Enhancements & User Experience Improvements

Category, Group, Type headings Changed in the Database

- Heading names have been changed to more accurately reflect what each represents.
 - CATEGORY has been renamed to ITEMS
 - GROUP has been renamed to CONDIMENTS
 - TYPES has been renamed to MODIFIERS

KDS Log file location moved

- To accommodate the changes in Android 13 which prevents access to the KDS logs path, The **KDSLogs** folder is now located in the top-level Android directory structure.

Display Update Notification option

- The **Display update notification** option in the “About” screen when enabled will now be saved in the shared preferences file.
- When using the **GENERAL > RETRIEVE REMOTE SETTINGS** option to copy over setting from another station, the status of the **Display Update Notification** will now also be copied over.

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Enhancements & User Experience Improvements continued

Printer Characters per line range

- When the printer option is enabled, the setting **characters per line** is limited to 20-43 characters for the LR2000.

Queue order panel height

- In queue display option, the setting **order panel height** is limited to 30-200.

Condiment Display – Condiment Position option

- In Condiment Display, the setting **condiment position** is limited to 5-30.

Order Display – Space between items

- In Order Display, the setting **space between items** is limited to 10-150.

Device ID

- When adding a device to the backoffice store, the MAC address was previously used for the device ID but could not be queried correctly in Android 13 due to changes in Android security. Devices added using this version or newer of KitchenGo will now have a 16-digit identifier to the back office maintaining consistency across all Android Versions. Previous versions of the software will still function using the original ID method.
- **IMPORTANT:** *Performing a factory reset on the Android device will reset the Android ID. Keep this in mind when doing a reset and adding a device back to a store as the ID will be different. You can remove the original entry from the store before adding the device back to free up the license for use.*

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KitchenGo Premium Bug Fixes

- **KDSRouter Auto add items to the database:** If all items did not have an assigned <KDSStation> only the first item from an order would add to the database. This has been fixed.
- **Database Routing:** When using the router database to route items via the **Router Item's station replace [KDSStation] tag value** option, items were not properly routing. Items can now effectively be routed using assigned destinations in the router database.
- **General routing issues:** Some locations reported intermittent routing issues with 2.9.5.2 randomly not sending an item to the destination station. This has been resolved.
- **Random Expo being assigned:** When logging out then back into the KDS, the station relationship would randomly assign an expo station in the EXPO column. Only previously set stations will now appear in the EXPO column if configured.
- **More than one router running error:** On occasion when restarting the KDS, it would erroneously report there was another router already running. This no longer occurs. If you do receive this error, it is most likely that there is another router detected running.
- **Smart order issues:** With **smart order** enabled, items were not displaying or bumping as they should. Orders should now display correctly as items are bumped in sequence.
- **Time discrepancies in backoffice reports:** Items uploaded to the backoffice reports will now have the timestamp from the local device used. This prevents any time discrepancies with time-zones between the device and backoffice servers.

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KitchenGo Premium Bug Fixes Continued

- **Local message UI:** When sending a message, the “GO” in the UI was cut off. This was resolved to correctly display **GO[ENTER]**.
- **Split screen enable/disable:** When disabling split screen, orders on the second screen would be lost. All orders will now be combined to main screen if disabled.
- **Remake - queue display:** After an order is set to remake, on a queue station it should indicate “in progress”. After bumping from expo, the order should be removed from the queue station display. This now functions correctly.
- **Rush order:** when sending a rush order to a prep station, and then changing the prep to a statistic station, the “RUSH” indicator was still displayed in the title bar. This has been corrected.

Known Issues

- **Importing Previously saved Settings:** When importing setting from a previous version, some settings may not be compatible and may cause a blank screen or app crash. Restarting the app clears the error condition. It is recommended, when possible, to do a clean install and manually configure settings when upgrading from versions prior to 2.9.5.2.

How to Update

Option 1

Software updates are available within KitchenGo Premium when using the following steps:

● ➡ About ➡ New Version

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